

Java Solutions

Professional Services for Open Source Java Enterprise Middleware

What?

Market-leading platforms for innovative and scalable Java applications

For who?

Enterprise organisations with mission-critical IT operations who want to combine the benefits of cutting edge technology and professional Open Source services.

Why?

Better products, better service, lower cost and more freedom.

Redpill Linpro Java Solutions offer a range of professional services for the two leading Open Source Java middleware platforms; JBoss Enterprise and SpringSource. We provide a unique set of services for both, exploiting the benefits of the Open Source model to provide a service and competence level that leaves proprietary vendors far behind.

Services include Expert Consulting, Migration, Tuning and Performance, Local Support 24/7/365 with 4 hours on-site support SLA. In addition, we provide a number of specialised concepts to ensure a fast, secure and cost-efficient implementation.

We also provide development resources for your projects, and can be your one-stop-shop for turn-key solutions based on these platforms, including Application Management and Managed Services.

Professional Services to help you succeed!

Redpill Linpro provides you with all services required for a cost efficient implementation of JBoss and/or SpringSource middleware. Redpill Linpro's staff of product experts and consultants include several code comitters and contributors, certified

trainers and developers. Combined with strong, exclusive commercial and technical partnerships with Red Hat's JBoss Division and SpringSource, this guarantees the best possible service.

Training

Redpill Linpro offers the complete Global training program for both JBoss and SpringSource products. Courses are offered as classroom training in the Nordic capitals, or on-site/customer-specific. All our instructors are certified experts, who also work actively as consultants, developers and architects, providing the best possible training services.

Redpill Linpro also offers non-product-specific courses that may be required for everyday Java and JEE development. See www.redpill-linpro.com/training.

Migration Services

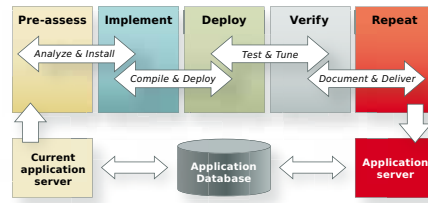
For customers considering migration from proprietary middleware, Redpill Linpro provides a complete migration concept, enabling you to make the right choices. Based on our migration methodology, a pre-assessment provides you with all the information you need regarding migration: scope, schedule, activity plan, ROI and organisational requirements. The migration project can



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often be performed at fixed price – as further proof of our competence and experience.

THE MIGRATION PROCESS



combined with a agile development (SCRUM).

- TDD: Test Driven Development and continuous integration with graphical support to allow full customer transparency.
- IDDM: Information Driven Documentation Model.
- RPL Tool Set: A complete development platform, including all components for your development environment, fully integrated. All components are Open Source, and we deliver a fully featured platform for application management and maintenance with your project. The Tool set also includes a “Virtual Testing Server” allowing you to perform continuous integration, load and long term tests.

The RPL Tool Set can be delivered as a cloud service.

Check out our references and see for yourself!

Support

Local support 24/7/365, including on-site. Redpill Linpro provides 1st and 2nd level support in your local language, with the option of being on-site within 4 hours plus travel time for both JBoss and SpringSource middleware.

Application Management

We also offer Application Management, both for applications and SOA. Our Application Management concept is ITIL-oriented with a flexible approach to ensure structure and cost efficiency. By adding support and managed services, our Application Management desk can be your single point of contact, providing all services bundled in one SLA.

Redpill Linpro's Middleware Support includes:

- Documentation/audit of your environment
- Access to certified and supported software, patches, updates and documentation
- 5 years support and maintenance for each release
- First line support from product experts
- Support in local language
- Access to Knowledge base, bug and patch management
- On-Site support
- Developer support
- Technical sessions twice a year
- Open Source indemnification

About Redpill Linpro

Redpill Linpro is the leading provider of Professional Open Source services and products in the Nordic region.

We provide consulting, development services, training, support and application management for many of the world's leading Open Source software products

Redpill Linpro has clients in all the Nordic countries and offices in Stockholm, Oslo, Copenhagen, Helsinki, Karlstad, Gothenburg and Stavanger.

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Consulting Services

Redpill Linpro provides consulting services on several levels, based on your requirements.

- Expert consulting: short term assignments helping customers with specific issues like support review/health check, performance, tuning, optimisation, security, clustering or development.
- Consultants for short and long term application development, including helping your organisation build competence during a development project, thus offering double value.
- Implementation of Service-Oriented Architecture (SOA). Starting out small and scaling with success, we help you make the most of SOA: Independence from platforms, technology and standards, agile development without compromising structure or reusability, short time-to-market and a loosely coupled message architecture.

Turn-Key Solutions

Redpill Linpro takes full responsibility for developing new enterprise applications. Our development model is based on a number of important principles in order to deliver what you expect, on time and budget.

- UDD: User Driven Development with visual specification model